



SOTATEK CLOUD

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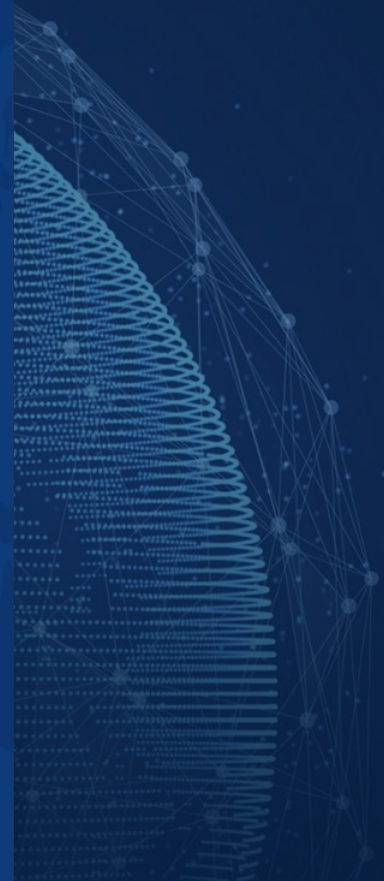


I. CLOUD DIVISION

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Sept 2025



Team Structure Introduction



Mike Le

- Experiences: 13 years
- Work history: VNPT→Sun*→FPT→SOTATEK.
- Biggest Clients:
 - + Alcatel Lucent (Nokia) (Mobifone Intelligent Billing Network)
 - + Genesys:(ACB Bank Contact Center & Home Credit Contact Center)



Rafael Nguyen

- Experiences: 12 years
- Work history: VNPT→CMC Global→SOTATEK.
- Biggest Clients:
 - + Alcatel lucent (Nokia) (Mobifone Intelligent Billing Network)
 - + Genesys:(ACB Bank Contact Center)



Lucas Le

- Experiences: 8 years
- Work history: NCC ASIA→SOTATEK.
- Biggest Clients:
 - + Yogiyo (SRE Lead)
 - + BizflyCloud - (Infra Lead)



Donny Tran

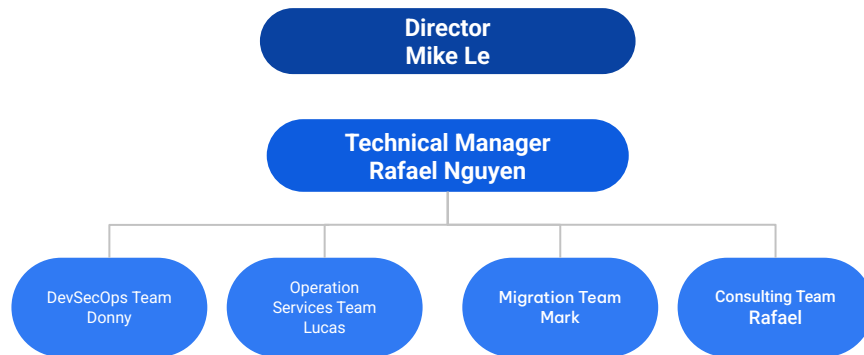
- Experiences :7 years
- Work history: NCC Asia →SOTATEK.
- Biggest Clients:
 - + X- AI Technology (SA & Devops Lead)
 - + Kaia (Kaytn): (Devops Lead)



Mark Nguyen

- Experiences: 9 years
- Work history: NAL JSC→CMC →SOTATEK
- Biggest Clients:
 - + VN Gas Company: (DevOps Lead)
 - + Chain.com (DevOps Lead)
 - + CloudMile (DevOps)

Team Structure



Achievements



Cloud Division Capacity

Our objective is to:

- Ensure a well-architected design for our clients' IT infrastructure
- Enable seamless operations and minimizing risks

Consulting	Assessing the current environment, identify gaps, and suggest best practices and innovative solutions to meet organizational goals.
Planning	Determining resource allocation, budgeting, timelines, assessing risks, and processes.
Implementing	Installing new resources, configuring software, integrating systems, and ensuring all components work together seamlessly.
Operating	Monitoring, troubleshooting, and ensuring security and compliance.

Key Services

Cloud Consulting	DevSecOps Technical Service
Cloud Operation Services	Cloud Migration Services

20
Cloud
Engineers

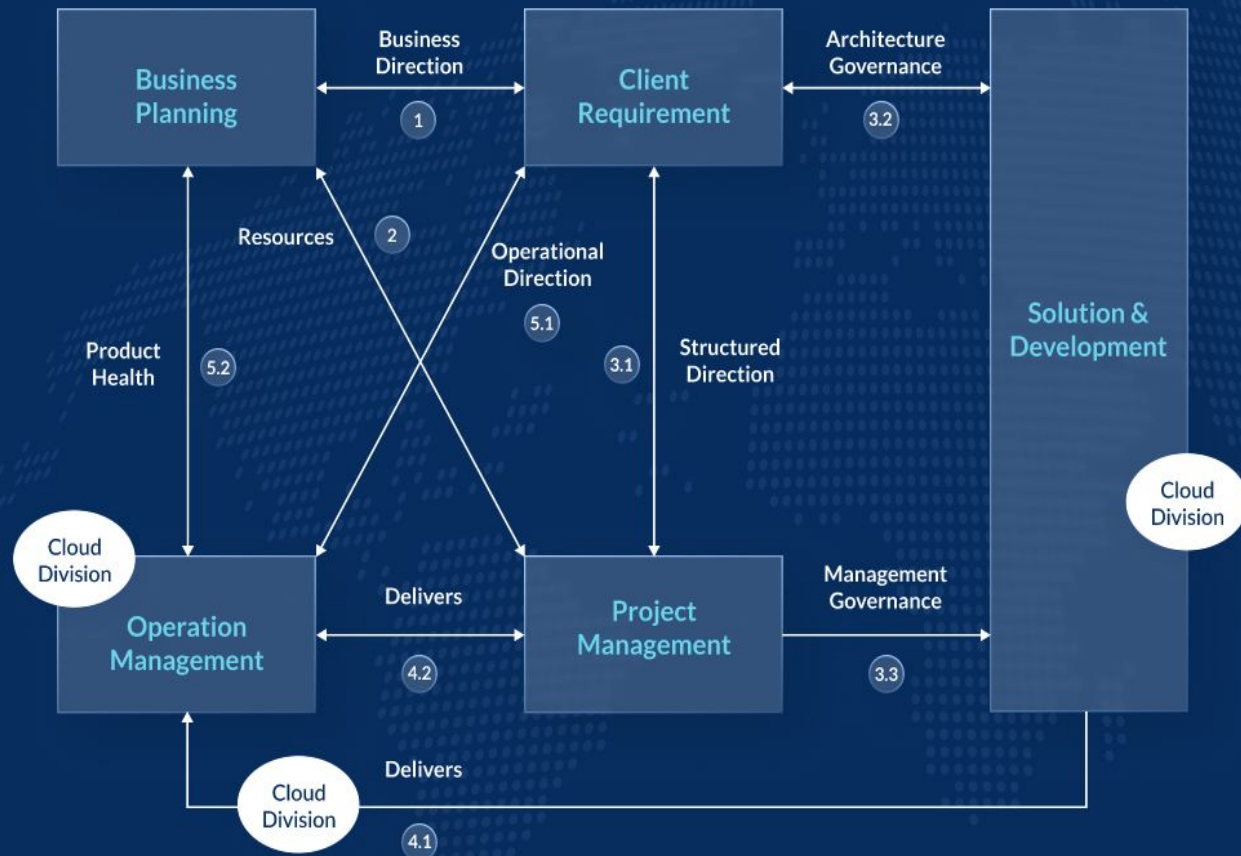
30
DevOps
Engineers

8
Site Reliability
Engineers

3
Security
Engineers

5
MLOps
Engineers

Cloud in Software Delivery model



Solution & Development:

- Cloud Infrastructure SA for pre-sale phase
- Infrastructure planning

Delivers

- **DevOps Role:** CI/CD, Automation, leverage cloud services etc.
- **Cloud SA:** Consulting, Audit environment etc.

Operation

- **SRE:** Monitoring, operate your product 24/7

Cloud Division's Technology Landscape

** Main & Frequent Technologies*

Development support functions

Layer

APPLICATION

PLATFORM & CONTAINER AS A SERVICE

AWS Elastic Beanstalk, Azure App Service, Azure Web Static, GCP App Engine, Vercel
ECS, EKS, AKS, GKE

INFRASTRUCTURE

AWS, GCP, AZURE, Red Hat

ORCHESTRATOR & MANAGEMENT

Karpenter, KEDA, Knative

IaC

Terraform, Cloudformation, Pulumi, Python CDK, ARM, Crossplane

CI/CD

Mobile
Fastlane

App
Jenkins, Github Action, Gitlab CI, Circle CI, Travis CI, Azure Devops, Codepipeline, Codebuild, Codedeploy

K8S
Helm, ArgoCD, Flux

SCA

Trivi, Black Duck

SAST

SonarQube

DASH

OWASP ZAP, Burp Suite

OBSERVABILITY

Logging
ELK, Fluentd, Loki

Monitoring
Zabbix, Prometheus, Grafana

Tracing
Open Telemetry, Jaeger, Tempo, Pyroscope

3rd
Datadog, Newrelic

CLOUD SECURITY

Threat Detection
Inspector, Guard duty, Security Hub

Data Protection
KMS, Secret Manager, Vault, Macie

Traffic Protection
Waf, Network Firewall

Cloud Division

Guideline & Best practice

My Drive > Docs Templates > DevOps Competency ▾

Type ▾

People ▾

Modified ▾

Name

Microservices

CICD

Version Control

Organization

Security

PaaS(Platform as a Service)

Logging and Monitoring

IaC (Infrastructure as Code)

DevOps Practice Requirements

DevOps Practice.

ID	Requirement Description
----	-------------------------

Organizational Change

PROC-001	Customer Assessment of Internal Organization Evaluates customer's internal organizational structure as basis for providing organizational recommendations to move to DevOps approaches and methodologies.
PROC-002	Methodology for Organizational Change Recommendations a methodology and processes to recommend organizational changes, including identification of plans for various departments (Legal, Finance, HR, and Sales) and addressing the importance of executive

Infrastructure as Code

PRIAC-001	Templated Infrastructure Provisioning Developers and systems administrators should have an easy way to create and manage a collection of related AWS resources, provisioning and updating them in an orderly and predictable
PRIAC-002	Configuration Management process to automatically collect software inventory, apply OS patches, create system images, and configure Windows and Linux operating systems. If EC2 Systems manager is not leveraged, Partner
PRIAC-003	Policy as Code Partner has processes and methodologies to conduct AWS resource inventory, configuration history, and configuration change notifications to enable security and governance. If AWS Config is not

Continuous Integration/Continuous Delivery CI/CD

PRCICD-001	Software Release Workflows processes to build, test, and deploy code every time there is a code change, based on pre-defined release process models. AWS Partner may leverage AWS CodePipeline or equivalent.
PRCICD-002	Build and Test Code processes to compile source code, run tests, and produce software packages that are ready to deploy. As part of this process, processes that support provisioning, managing, and scaling servers according to needs. AWS Partners may leverage AWS CodeBuild or equivalent.

Version Control

PRVCL-001	Source Control Evidence must be in the form of demonstration and/or detailed description of how AWS Partner sets up source control systems for customers transforming to DevOps approaches
-----------	--

Microservices

PRMSC-001	Container Services/Serverless Computing evaluated and has methodologies to build and deploy microservices architectures leveraging containers or serverless computing. Evidence must be in the form of documentation of AWS Partner's
-----------	--

Monitoring and Logging

PRMLO-001	Cloud and Network Monitoring methodologies leveraging essential cloud and network monitoring services such as Amazon CloudWatch.
PRMLO-002	Distributed Tracing methodologies leveraging AWS X-Ray to Analyze and debug production, distributed applications.
PRMLO-003	Activity and API Usage Tracking methodologies for API and Activity usage tracking via AWS CloudTrail to record AWS API calls and deliver log files.

Platform as a Service

PRPAS-001	Orchestration to Run and Manage Web Apps deep understanding of and leverages AWS Elastic Beanstalk as an orchestration platform to handle deployments from capacity provisioning, load balancing, auto-scaling to application health
-----------	--

Security

PRSEC-001	Communication of DevSecOps Best Practices AWS Partner ensures customers understand AWS security processes and technologies as outlined [here](https://aws.amazon.com/architecture/security-identity-compli
-----------	--

Cloud Division

As code Everything

sample-project-ecs-s3-cf / main.tf

Sotatek-ThalDo Add ecr IMMUTABLE

Code Blame 257 Lines (233 loc) · 7.05 KB Code 55% faster with GitHub Copilot

```
1 module "vpc" {
2   source = "git@github.com:sotatek-cloudteam/tf-mod-aws-vpc.git//?ref=v0.0.4"
3   #source = "../../modules/tf-mod-aws-vpc"
4   name   = "${var.env}-${var.project}-vpc"
5   team   = var.team
6   project = "${var.project}"
7
8   cidr_block = "10.0.0.0/16"
9   azs        = ["us-east-1a", "us-east-1b"]
10  public_subnets = {
11    name   = "public"
12    cidr_blocks = ["10.0.0.0/24", "10.0.1.0/24"]
13  }
14
15  private_subnets = {
16    name   = "private"
17    cidr_blocks = ["10.0.2.0/24", "10.0.3.0/24"]
18  }
19 }
20
21 module "ecr" {
22   source = "../../modules/tf-mod-aws-ecr"
23   #source = "git@github.com:sotatek-cloudteam/tf-mod-aws-ecr.git//?ref=v0.0.0"
24   team   = var.team
25   project = var.project
26
27   name = "${var.env}-${var.project}-ecr"
28   image_tag_mutability = "IMMUTABLE"
29   enable_scanning = true
30   aws_account_ids = [
31     "${var.account_id}"
32   ]
33   enable_life_cycle_policy = true
34   tagWildcard = ["be-apl*", "fe*"]
35 }
36
```

All

tf-

35 repositories

tf-mod-aws-codepipeline Private

HCL · 0 · 0 · 0 · 0 · Updated last week

tf-mod-aws-ecs Private

Terraform module which creates ECS (Elastic Container Service) resources on AWS.

HCL · 0 · 0 · 0 · 0 · Updated last week

tf-mod-aws-route53 Private

HCL · 0 · 0 · 0 · 0 · Updated last month

tf-mod-aws-codebuild Private

HCL · 0 · 0 · 0 · 0 · Updated on Oct 25

tf-mod-aws-ecr Private

HCL · 0 · 0 · 0 · 0 · Updated on Oct 24

tf-mod-aws-s3-cf Private

Terraform module which creates S3 static page and CloudFront resources on AWS.

HCL · 0 · 0 · 0 · 0 · Updated on Oct 23

tf-mod-aws-vpc Private

HCL · 0 · 0 · 0 · 0 · Updated on Oct 22

tf-mod-aws-packer Private

Using packer to build custom-based AMI

HCL · 0 · 0 · 0 · 0 · Updated on Oct 21

tf-mod-aws-ssm Private

AWS SSM terraform modules

HCL · 0 · 0 · 0 · 0 · Updated on Oct 18

tf-mod-aws-ec2 Private

HCL · 0 · 0 · 0 · 0 · Updated on Oct 17

tf-mod-aws-lb Private

HCL · 0 · 0 · 0 · 0 · Updated on Oct 16

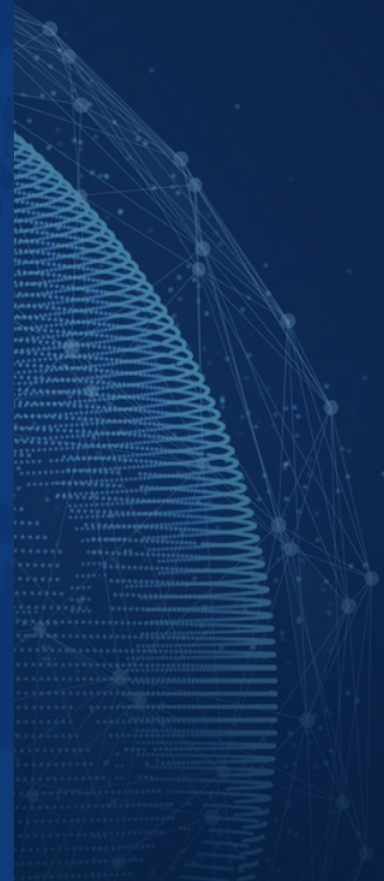


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SERVICE OFFERING



**Cloud
Consulting
Service**



**DevSecOps
Technical
Service**



**Cloud Managed
Services**



**Migration
Service**

Cloud Consulting Service

Key Features

1



**Architecture
Auditing and
Enhancing**

2



**Cloud
Roadmap and
Strategy
Development**

3



**Security and
Risk Assessment**

4



**Optimizing Cloud
Infrastructure**

DevSecOps Key Features

Continuous Integration and Continuous Delivery (CI/CD)

Infrastructure Automation & Management
Provision and Manage Infrastructure
Automatically using Code

Security & Compliance Enhancing

Containerization & Orchestration

Monitoring, Logging and Tracing

Cloud Operation Services Key Features

1

Security and Access
Management

2

Cloud Infrastructure
Management

3

Cloud Cost
Optimization

4

Cloud Security
Monitoring &
Remediation

5

Data Backup and
Recovery

6

Comprehensive
Infrastructure
Monitoring

7

System Monitoring,
Patching &
Maintenance

8

Application Release
Supporting

9

24x7x365 Support &
Incident Response

Migration Use Cases

1

**Moving
on-Premise to
Cloud**

2

**Legacy
Application
Modernization**

3

**Moving Cloud
to Cloud**

4

**Hybrid
Migration**



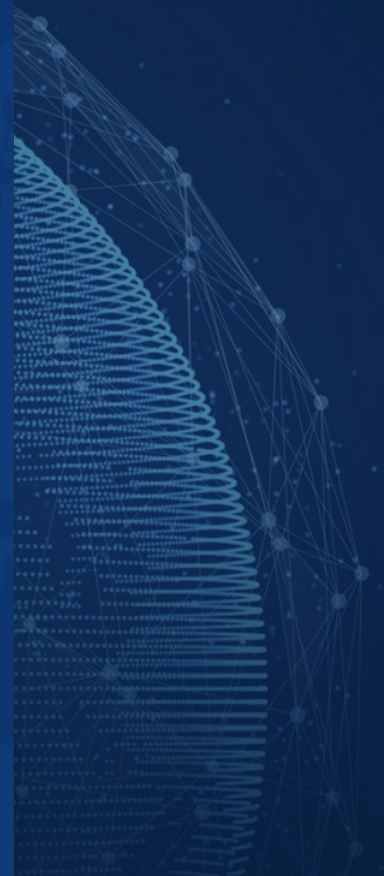
III. DETAILED PORTFOLIOS

- Cloud Consulting: [Link](#)
- DevSecOps: [Link](#)
- Cloud Operation Service: [Link](#)
- Cloud Migration: [Link](#)

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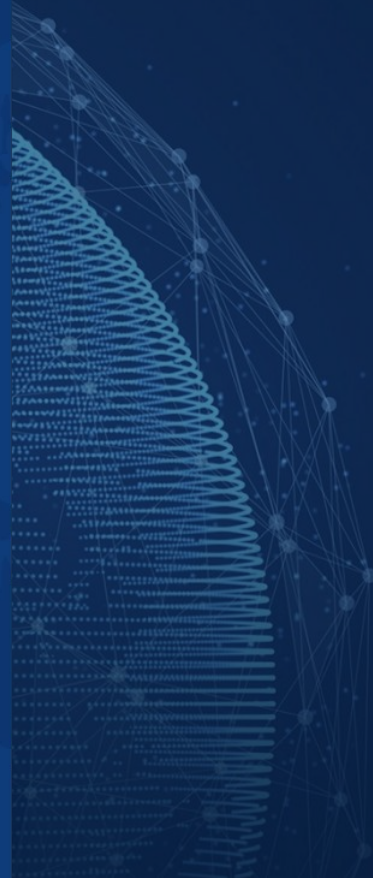


IV. REFERENCE ARCHITECTURES

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1. Livepass: Online Ticketing platform

CLIENT

ISSUES:

Client has many relation in concert, festival, sport event domain. They have an idea to build ticket platform for booking online. However, they lack of development, support resources to make that idea become product.

Our Cloud Team actions:

After Business Consultant, Software SA discussed with the client, client's vendor to clear business flows, expected user stories => **Input:** Conceptual Architecture, Logical Flow, Non-functional objectives.

Cloud Division has completed:
Cloud, DevSecOps technologies design
Infrastructure as code implementation
Dockerfile managing
DevSecOps implementation
System integration
Enhancing security, scalability, observability.

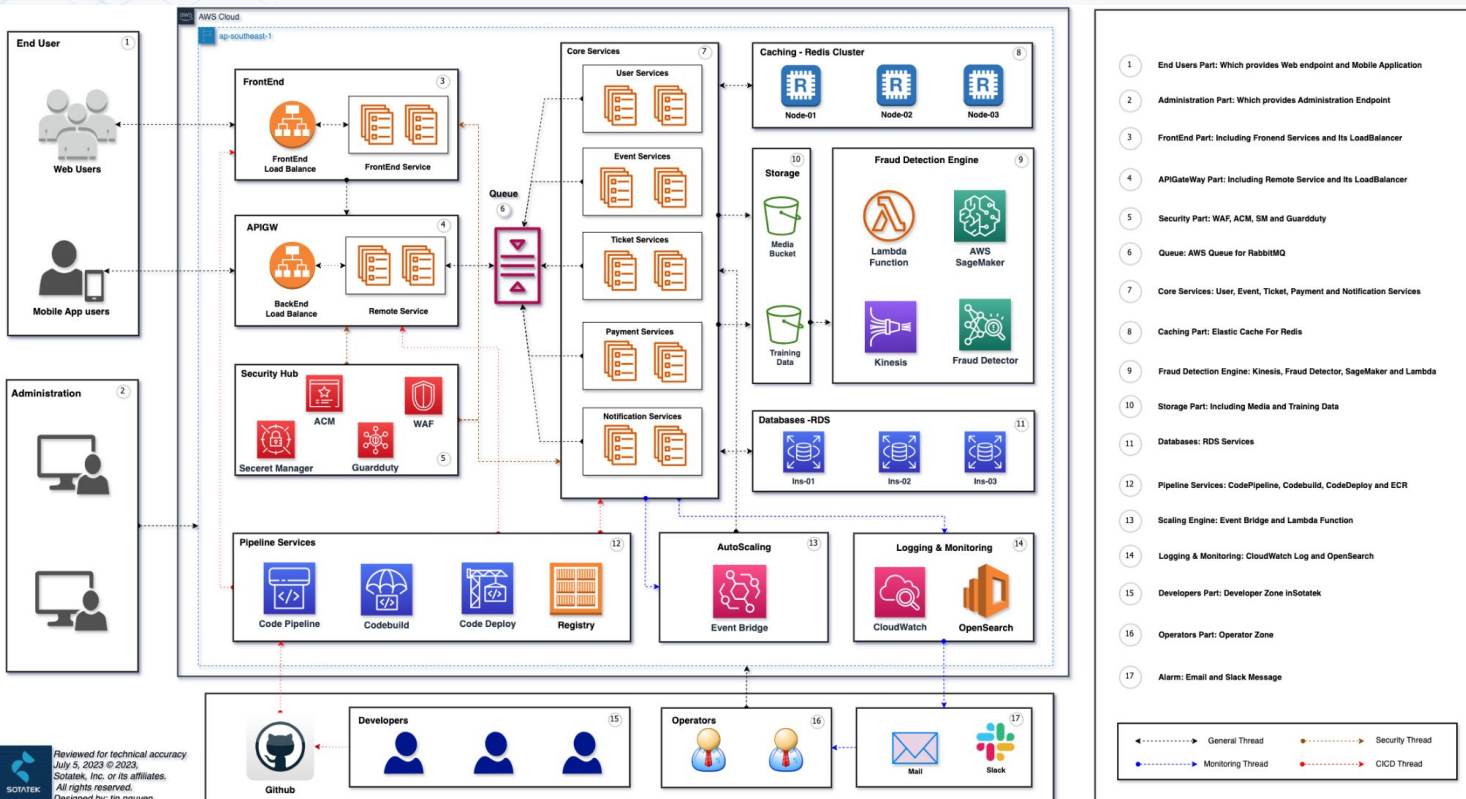
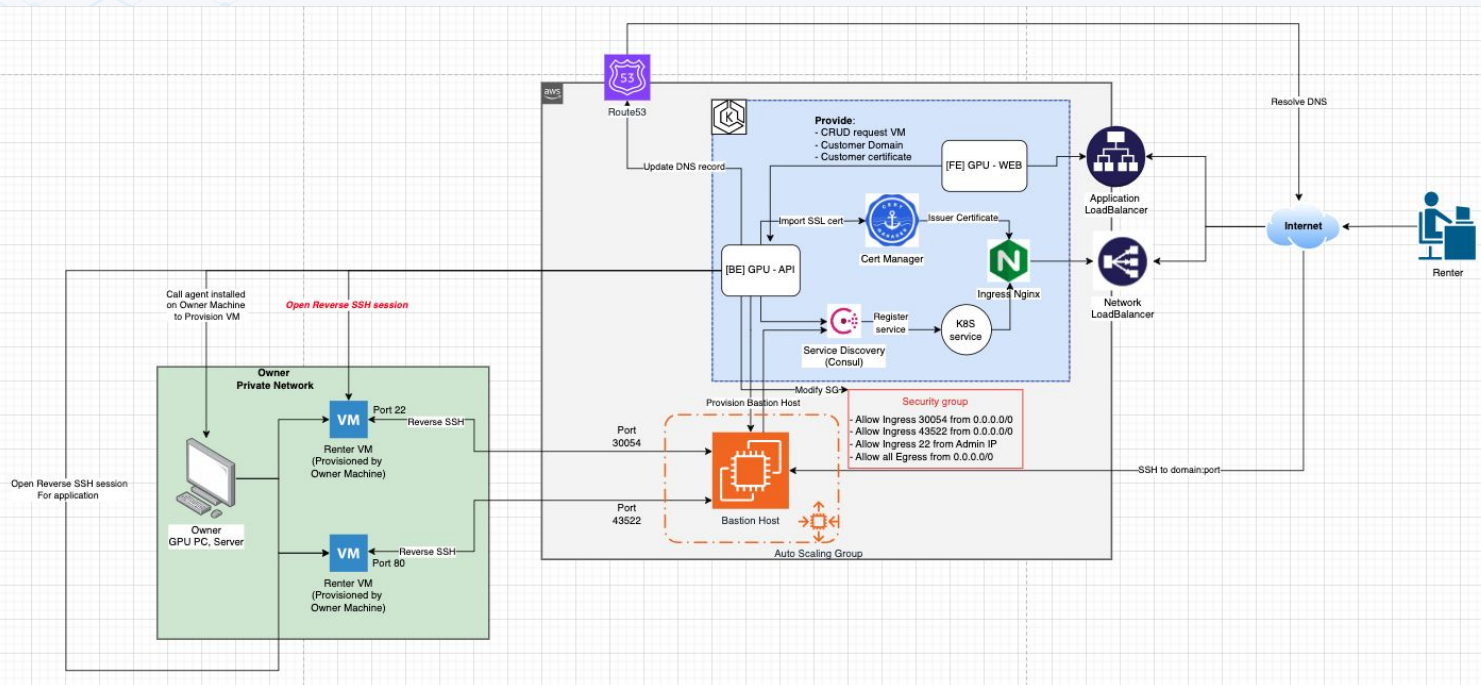


Fig: LivePass Architect Proposal

2. X-AI Technology: Distributed GPU machine managing system



CLIENT

ISSUES:

Client has already implemented market research. Then, they told that “we want a system like this website”. Very short description ...

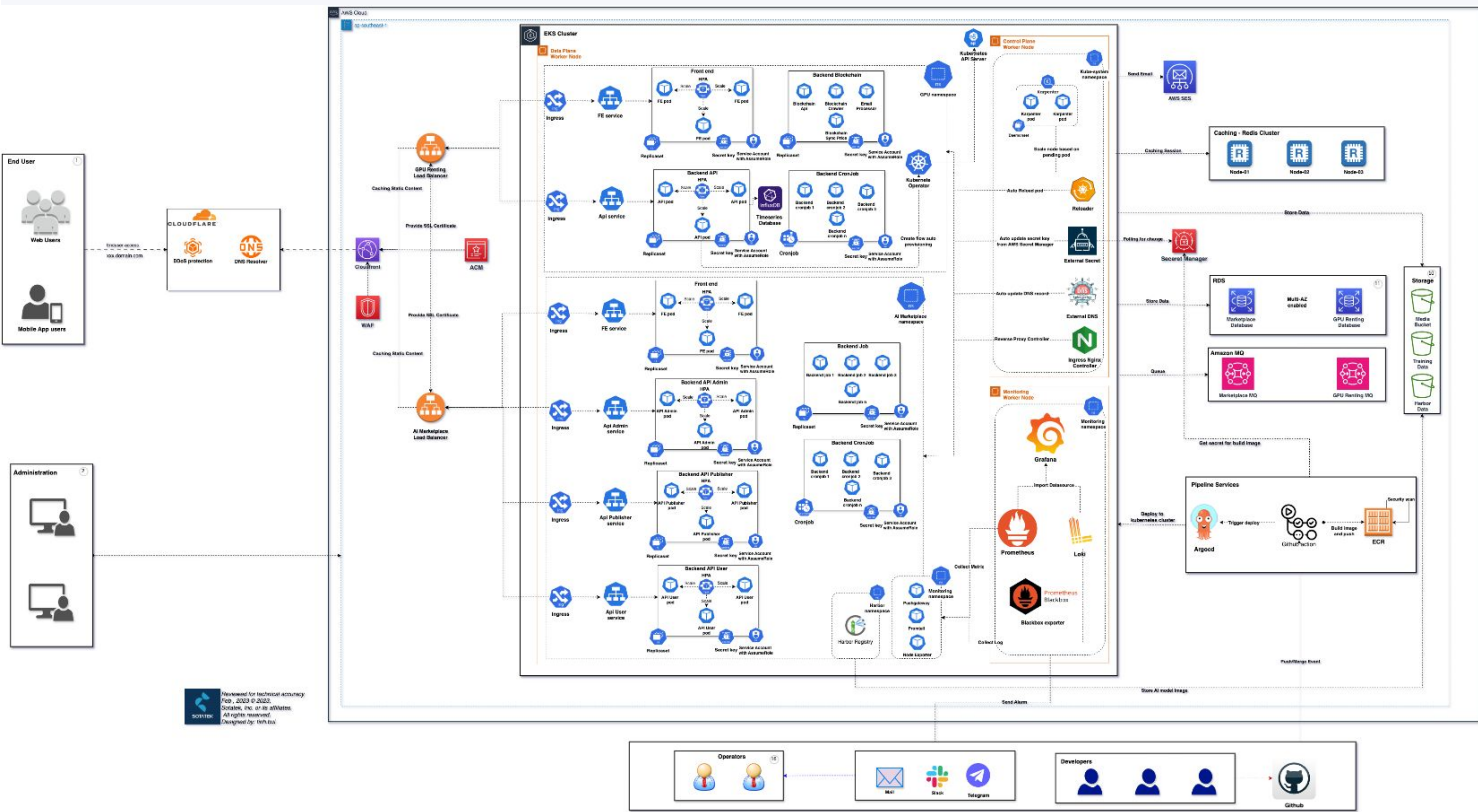
Our Cloud Team actions:

Cloud Technical manager paired with SA to reverse “that website”, to identify key technologies, key functions, key risks ... After that, it is consulting, designing, implementing, operating phase

Cloud Division has completed:

- System reverse
- Cloud, DevSecOps technologies design
- Infrastructure as code implementation
- DevSecOps implementation
- Dockerfile, Helm, Argo yaml definition
- Kubernetes Setting up
- Security enhancing
- Auto Scaling solution

2. X-AI Technology: Distributed GPU machine managing system



CLIENT

ISSUES:

Client has already implemented market research. Then, they told that “we want a system like this website”. Very short description ...

Our Cloud Team actions:

Cloud Technical manager paired with SA to reverse “that website”, to identify key technologies, key functions, keys risks ... After that, it is consulting, designing, implementing, operating phase

- ✔ **Cloud Division has completed:**
 - System reverse
 - Cloud, DevSecOps technologies design
 - Infrastructure as code implementation
 - DevSecOps implementation
 - Dockerfile, Hem, Argo yaml definition
 - Kubernetes Setting up
 - Security enhancing
 - Auto Scaling solution

Fig: Architect Proposal

3. Safere: Real Estate Investment Platform

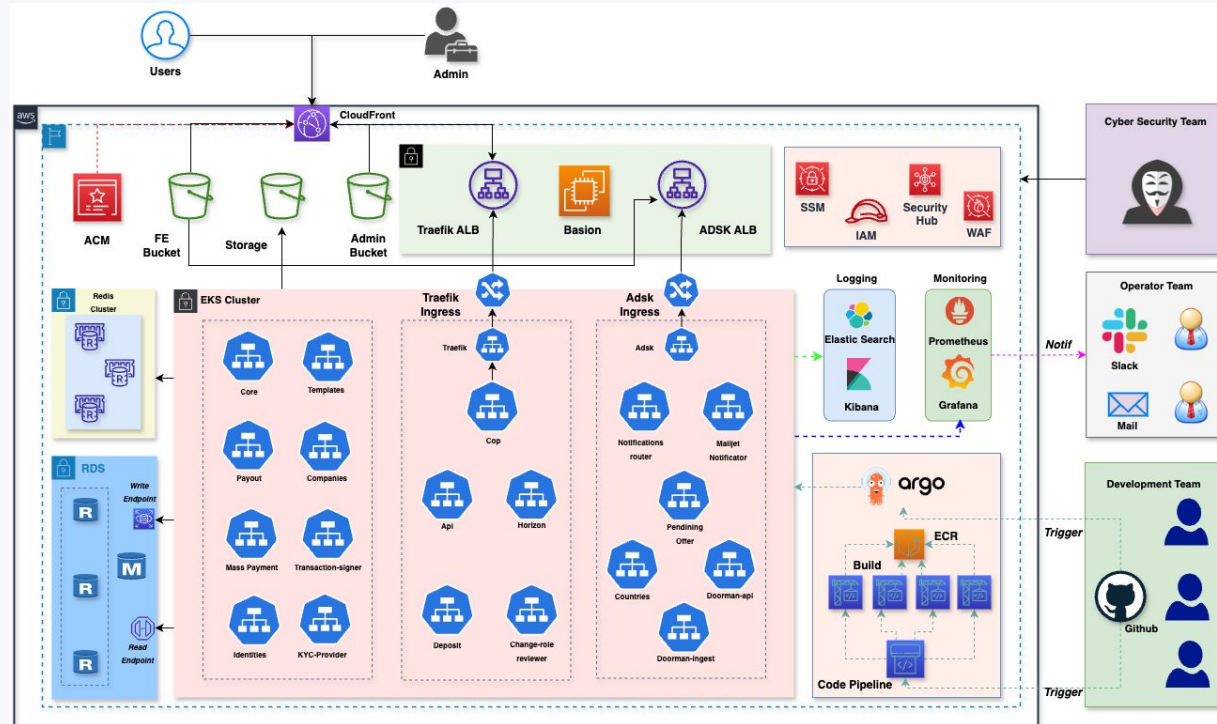
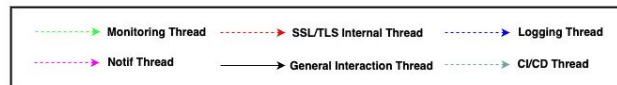


Figure. Refactor Architect Proposal



CLIENT

ISSUES:

Client has existing investment platform on VMs and they want to move the platform to Cloud but they don't know how to do that.

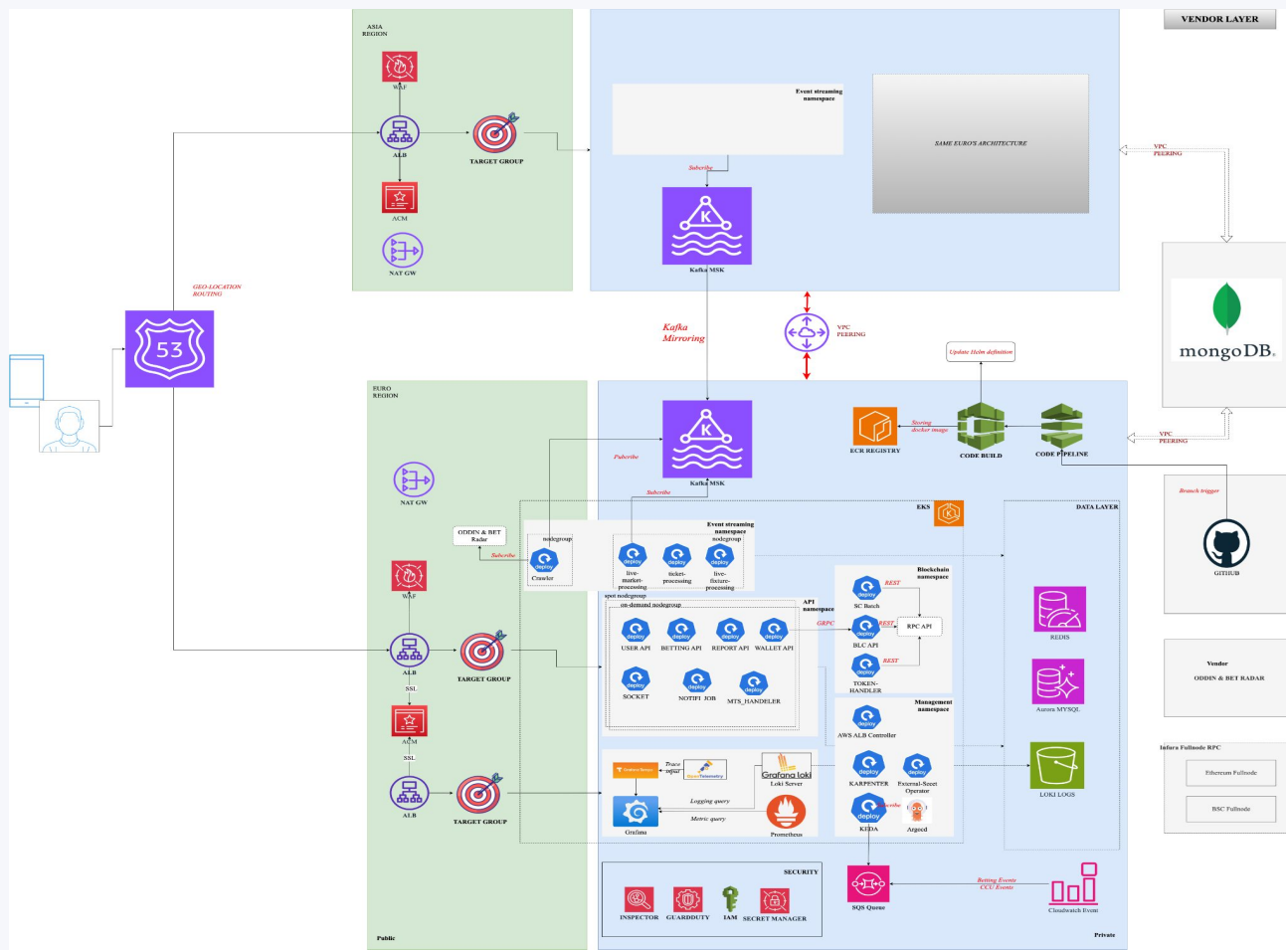
Our Cloud Team actions:

Assessed the existing infrastructure, redesigned it for improved performance, and deployed the new architecture on AWS using best practices for scalability, availability, and security ...

Cloud Division has completed:

AWS Organization and Infrastructure Design
Planning and Deployment
Delivery Logging, Monitoring
Incident Management
Cost Optimization

4. Ubet: Sport betting system



CLIENT

ISSUES:

Client is a sport betting platform, they want to extend their business with new idea "Betting on blockchain networks, end-users will deposit/ withdraw/ bet by a client own blc token". However, they lack of experience & resources on blockchain.

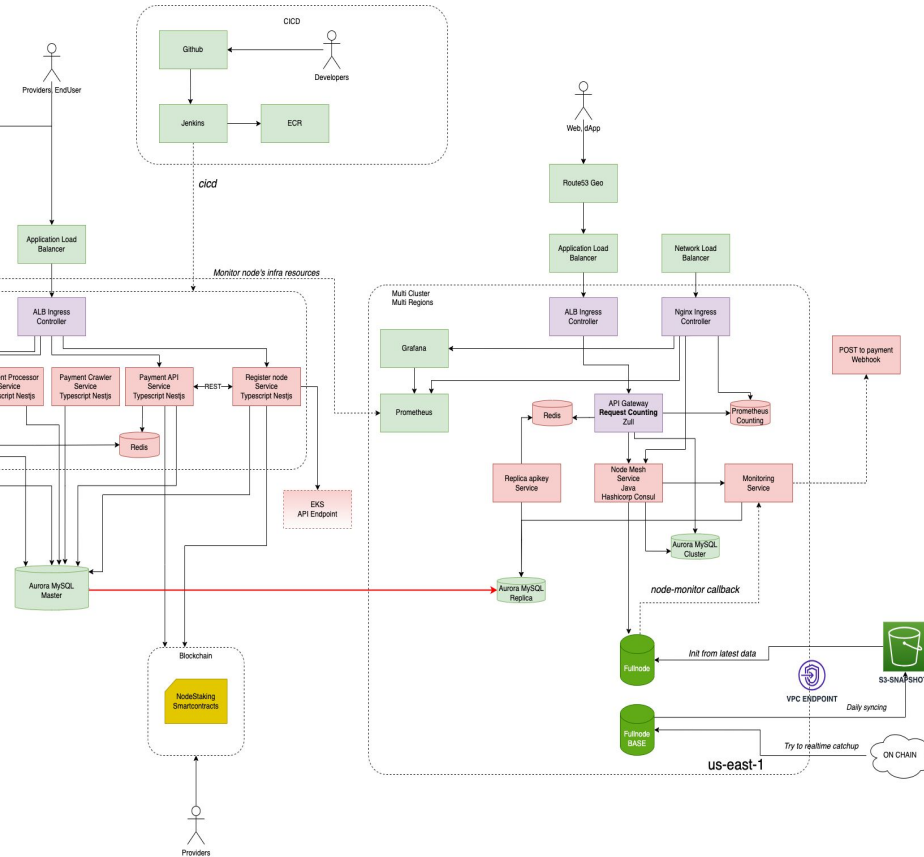
Our Cloud Team actions:

Based on conceptual architecture & Logical flow from consulting team. Cloud team has picked cloud technologies, cloud architecture, DevOps pipeline, Cloud Security ... to fit project's objectives.

Cloud Division has completed:

- AWS infructure design
- Setting up infrastructure by IaC
- DevSecOps Pipeline implementation
- Enhancing observability & security pillars.
- Product maintenance.

5. Chain Protocol: RPC Full Node as a service



Chain Protocol

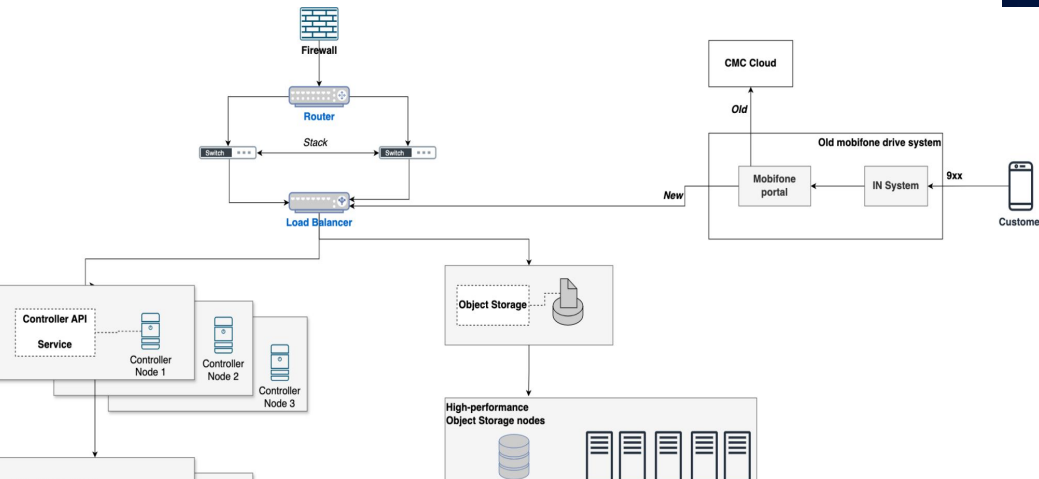
Project Information:

- **Type:** infrastructure as a service
- **Info:** Build a IaaS that provides RPC json API to blockchain development teams as a service. This system will provide infrastructure (Computing, Storage, Network, Blockchain runtime) automatically. Besides, authentication, authorization, accounting is applied as functionalities.
- **Website:** <https://chain.com/cloud>
- **Duration:** 1 year
- **Team size:** 60 hcs (1 Cloud SA, 3 devops, 2 sre, 1 software SA, 3 devlead, 40-50 developers)
- **Scopes:** Consulting + Planning + Implementing + Training

Technologies

- Amazon web services, Terraform, Ansible, Python for Automation Scripts, Jenkins, API GW Netflix Zull, Service Mesh Consul, Jaeger, Prometheus, Grafana, kubernetes, Docker, helm.
- Language: Go, Python, Java, Reactjs, Solidity

6. IaaS - Openstack



VNPT-Tech Openstack

Project Information:

- **Type:** infrastructure as a service
- **Info:** Build a IaaS based on Openstack Open Source for VNPT-Tech company. It will help IT Team provides infra resources to other departments as a service.
- **Website:** <https://rdlab.vnpt-technology.vn>
-
- **Duration:** 8 months
- **Team size:** 14 hcs (1 PM, 1 Teachlead SA, 5 infrastructure engineers, 8 software engineer)
- **Scopes:** Consulting + Planning + Implementing + Training

The screenshot shows the OpenStack Horizon dashboard for VNPT Technology. The browser address bar displays <http://rdlab.vnpt-technology.vn/horizon/identity/>. The dashboard header includes the VNPT Technology logo and a navigation menu with options like Project, Admin, and Identity. The main content area is titled 'PROJECTS' and contains a table with the following data:

<input type="checkbox"/>	NAME	DESCRIPTION	PROJECT ID	DOMAIN NAME	ENABLED
<input type="checkbox"/>	STC-DevOps_Production	From 02/05/2018 to 07/2020 PM: HanhNH Triển khai Jenkins, AutoTest Platform (vQMan, Robot Framework...) From 07/2020 PM: VHHT NgocDM/MinhPH1 Quản lý và duy trì	01914d380de64933a4a207922a4c0d6c	vnpt-technology.vn	Yes
<input type="checkbox"/>	SSDC_GMS/VTS	From 01/06/2019 to 31/12/2019 PM: LanNT/HanhPTH-ERP	05e407c60af842afa32443cfacffab72	vnpt-technology.vn	Yes
<input type="checkbox"/>	STC-SmartHome	From 01/06/2020 to 31/12/2020, PM: YenBTM	07182cd4a0954393b4722321af109dea	vnpt-technology.vn	Yes
<input type="checkbox"/>	Stagging_Wifi2.0	SSDC, VPTC, Mimotech	07777baac65a487e969d4e4dbf8aaa8e	vnpt-technology.vn	Yes
<input type="checkbox"/>	STC_ONE-IoT_Certification	STC_ONE-IoT_Certification LongDQ from: 08/2020 to 12/2020	0b7995a08aef44f497e88b5fa4139856	vnpt-technology.vn	Yes

ins, Ceph Storage, KVM for